

Medco Health Solutions, Inc.
P.O. Box 2026
Pine Brook, NJ 07058

Dear

We are pleased to provide you with information about your State Health Plan prescription drug benefit. Medco is America's leading prescription drug benefit manager, with over 30 years of experience.

Your plan offers two convenient ways to get your prescriptions:

- From a retail pharmacy that participates in our network
- Through our mail-order pharmacy

Here's how you can start getting the most from your benefit:

- 1. When you receive your temporary ID card in a separate mailing, be sure to place it in your wallet or purse.** Your card will contain your member ID number, which your pharmacist needs to process your prescriptions. You will receive a permanent ID card from the State Health Plan within 90 days. Please be aware that your permanent ID card will not contain your Social Security Number to protect your privacy.
- 2. Register for online services.** Visit us at www.medco.com to register for convenient, time-saving services. Registered members can order prescriptions online, get information about their plan, and access health and wellness information 24 hours a day, 7 days a week.
- 3. Complete and return the Health & Medication Questionnaire.** The information on this questionnaire will help us protect you against potentially harmful drug interactions. Please fill out the questionnaire and return it to us in the envelope marked "HMQ."
- 4. Find a participating retail pharmacy by visiting www.medco.com or by calling us toll-free at 1 800 336-5933.**
- 5. Have your long-term prescriptions sent by mail.** You may save time and money on medications you take regularly by ordering them through **Medco By Mail**, our mail-order

pharmacy. Just fill out the enclosed order form and send it to us with your prescription in the envelope marked "Medco By Mail Order Center." Or have your doctor call us at 1 888 327-9791.

- 6. It's easy to transfer your mail-order refills to Medco.** If you have refills remaining with your previous mail-order pharmacy you can easily transfer these refills to Medco. Just confirm that your prescription information has been correctly transmitted from your previous mail-order pharmacy. The simplest way to confirm this information is to call Medco at 1 800 336-5933 on or after April 1, 2005 and use our automated phone service. You will need to enter your prescription number when you call. This number can usually be found on the medication label or refill slip from your previous mail-order pharmacy. (Please note: Some prescriptions, such as those for certain controlled substances and compound medications, cannot always be transferred due to federal or state law.)

If you prefer to mail your refill slips to Medco, complete the enclosed transfer form, attach your refill slips or labels, and return all in the enclosed envelope marked "Medco By Mail Order Center."

You will also be able to refill most prescriptions from your previous mail-order pharmacy online. Simply visit www.medco.com and activate your account by registering with your member ID number and a refillable prescription number from your previous mail-order pharmacy.

Please review the enclosed handbook for more information about your prescription drug benefit. If you have any questions, please call us toll-free at 1 800 336-5933.

If you would like to receive this brochure in Spanish, please call 1 800 336-5933.

Sincerely,



Barney Gallassio
Vice President
Medco

Medco manages your prescription drug benefit at the request of the State Health Plan.