**ConnectCarolina Cutover Communications Fact Sheet**

**PID and ONYEN creation freeze**
From July 14, 5:00 p.m. to July 20, 8:00 a.m., there will be a service outage affecting the ability to create new PIDS or ONYENS; consequently, no hiring that requires creation of a new PID can take place during this service outage. ONYEN passwords can still be changed during this outage.

This service outage is due to the switch to the Campus Community component of the ConnectCarolina project; this changeover means that PeopleSoft (the basis of the ConnectCarolina implementation) will become the canonical source of person information on campus.

When the outage ends, PIDs and ONYENs will continue to be created in the same systems and through the same process as before the service outage.

Other HR operations are not impacted during the PID and ONYEN creation service outage.

**HR Facilitators Delegated Authority – no change**
Beginning July 20, HR facilitators will make bio/demo changes through delegated authority in the online campus directory, as they do now. The only change is the location of the directory which is accessed through the new portal called AccessCarolina.

**Directory update service freeze**
There will be a service outage on the online campus directory ([directory.unc.edu](http://directory.unc.edu)) from July 14, 5:00 p.m. through July 20, 8:00 a.m. During this time, users will not be able to update their information in the online directory. This freeze will not impact the ability to perform search functions in the online campus directory. Full access to the directory will be restored at its new location in the new AccessCarolina portal on July 20.

**Changes in directory service**
After July 20, students and employees will see a redesigned directory interface with minor changes in the search or update tools. Notable changes:

- Several address fields will be available to students and employees.
- Individuals may provide several types of phone numbers as part of their directory profile.
- Employees’ ability to set privacy settings is unchanged.
- Students will not be able to make their information completely private (known as invoking FERPA) through the directory or through Student Central; students wanting to utilize this privacy option will have to contact the University registrar to ensure that they fully understand the ramifications of invoking FERPA.
- Employees’ position data will appear within the results of a directory search; however, employees will not see their employment or position information appear on the Update Account screen; changes must be made through the human resources facilitator or representative within their department.
- Hospital employees will no longer be included in the online campus directory.
AlertCarolina update freeze
From July 14, 5:00 p.m. to July 20, 8:00 a.m., campus users will not be able to update phone numbers for AlertCarolina notification. This does not affect the ability for AlertCarolina notifications to be sent out to numbers already in the system.

When the outage ends, updates to AlertCarolina will continue to be created through the directory in the new portal and through the same process as before the service outage.

What’s Next
The ConnectCarolina project continues with the launch of a new online application for undergraduate admissions in August 2009; the roll-out of new student systems continues through October 2010. New HR, Payroll and Finance systems based on PeopleSoft will be developed and implemented over the next several years, giving the University a fully integrated administrative system.

Visit www.connectcarolina.unc.edu for more information on the July 20 go-live and upcoming ConnectCarolina implementations.