Initiating Difficult Conversations:
Webinar | PD0019
Location: Online
Date: Tuesday, June 4
Time: 12:00-1:00

Developing Creativity: Webinar | PD0024
Location: Online
Date: Wednesday, June 5
Time: 3:00-4:00

Customer Service Skills | BE2000
Location: 104 Airport Drive, 1501-A
Date: Wednesday, June 5
Time: 8:30-12:30

Americans with Disabilities Act | HR2800
Location: 104 Airport Drive, 1501-C
Date: Wednesday, June 5
Time: 9:00-12:00

Building Mental Fitness for Optimal Brain Power | WL0032
Location: 104 Airport Drive, 1501-A
Date: Tuesday, June 11
Time: 12:00-1:00

Overcoming Procrastination: Webinar | PD0008
Location: Online
Date: Wednesday, June 12
Time: 9:00-10:00

Influence and Motivation | SM5700
Location: 104 Airport Drive, 1501-A
Date: Wednesday, June 12
Time: 8:30-12:30

How to Deal with a Difficult Person | PD0006
Location: 104 Airport Drive, 1501-A
Date: Thursday, June 13
Time: 10:00-11:00

Conflict Management Skills for the Workplace | IC0800
Location: 104 Airport Drive, 1501-A
Date: Wednesday, June 19
Time: 8:30-12:30

Lawlogix Electronic I-9 System | HR2000
Location: 104 Airport Drive, 1501-C
Date: Tuesday, June 25
Time: 2:00-4:00

Communication Essentials | IC1700
Location: 104 Airport Drive, 1501-A
Date: Wednesday, June 26
Time: 8:30-12:30

Influence and Motivation (SM5700)
Learning how to ethically influence colleagues in the workplace is an essential leadership skill, regardless of your job title. Influence can be used to communicate a vision, align workers’ efforts, and build commitment. Your position in the organization may not be enough to rely on, and external motivators may not be effective in the long run. Attempts at influence can become a learning experience for you and others. This interactive workshop will help you clarify the influence tactics you currently use and develop tactics that are effective, respectful, ethical, and based on evidence.

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